IT Briefing Agenda

- Messaging Team Update
- Records and Information Management
- Security Update

- Jay Flanagan
- Anita Vannucci
- Derek Spransy
Messaging Team Updates

Jay Flanagan
Manager, Enterprise Email and Messaging

Messaging Team Updates
Office 365 Moves

• We are almost completed! Yea!

• Issues
  – Related to delay in getting everyone moved over the weekend
    • Calendar sharing
    • Permissions

• Additional help was available for both Help Desks and as feet on the ground

• No major VDT issues

• Continuing to work tickets and issues
https://www.youtube.com/watch?v=3GwjfUFyY6M
Emory Unplugged/SSL Certificate Upgrade

- Security Certificate needs to be updated
- Moving from SHA-1 to SHA-2
- Could affect how devices connect to wireless
- Connect-a-thon held on March 7th and 8th.
  - All devices tested worked with no issue
  - Devices included IOS, Android, etc.
- Official cert upgrade is scheduled to be done the day after Commencement – May 10, 2016
  - Change being placed
  - CAB Review
https://www.youtube.com/watch?v=DUUIF1QcyJ4
Questions?
Benefits

• Minimize risks associated with legal and regulatory compliance

• Support policy development and decision-making

• Protect the rights and interests of the University

• Promote continuity of business operations
Services

• Develop procedures around RM activities

• Develop and maintain retention schedule

• Provide training to staff and faculty

• One-on-one consultation around:
  – Managing active records
  – Reformatting and preservation decisions
  – Protecting essential records
  – Storage options
  – Disposition
It’s Not Just Paper

“What happens when I delete something from Box?”

“Our system archives records after 7 years. Is that good enough?”

“Is there a product we can use to manage our electronic records?”

“Do I need to manage my email?”

“How do I delete records out of Blackboard?”

“Can I get access to a former employee’s email and network drives?”
Questions
Security Update

Derek Spransy
Enterprise Info Security Lead, IT Security

Security Update
PGP Decommission

• The existing PGP full disk encryption service is being retired on March 31
• We will send out one last list of active PGP clients before the service is shut down
• There are currently 94 active PGP systems
Duo VPN Go-Live

- VPN users have been receiving enrollment e-mails for Duo
- Any VPN user must register with Duo prior to March 21 if they want to continue accessing VPN from off campus locations
- Includes University VPN users, and Healthcare users who authenticate with University credentials
- EHC accounts will be included post O365 migration
Questions
Thank you for coming!