IT Briefing

July 21, 2016
North Decatur Building
4th Floor Auditorium
IT Briefing Agenda

• Duo Two-Factor Authentication
• Emory Caregiver Support
• EmoryCard OneCard Mobile

• Graydon Kirk & Derek Spransy
• Mary Ellen Nessmith
• Tom Watkins
What is Two-Factor Authentication (2FA)?

- Two-factor authentication helps to solve the problem of stolen usernames and passwords being used to abuse information resources.
- Your NetId and password are required, but are no longer enough to gain access to a 2FA protected system.
- Unless otherwise specified, users will only be prompted for the Duo second factor when logging in from a non-Emory University or Healthcare network, such as their home, a coffee shop, another University, etc.
July – August Highlights

- Added doeLegal Ascent for Office of General Counsel. Testing Underway
- July 15\textsuperscript{th} – Began O365 General Enrollment Drive
  - New Enrollments @ >5,000 via Self-Service Portal. \textbf{Enroll ASAP}!!
  - Enrollment Emails come from Emory not Duo
  - Users will get prompted for Duo with O365 after they enroll
  - Completion Target Date is 10/10/16
July – August Highlights – (Continued)

- July 19th – Leadership Decisions for PSHR
  - Communications Planning Underway
  - Human Resources will Lead the Communications Campaign for HR Reps & Individual Units
  - LITS Providing Communication Content
  - Human Resources to ID Target Group Testers
  - Full Duo Rollout Week of NLT August 9th

- Local-L Will Receive a “Heads-up” Email
- Gantt Chart Review
Gantt Chart – Duo Two-Factor Authentication

**Emory University Duo Integrations**

<table>
<thead>
<tr>
<th>7/20/2016</th>
<th>2016 - (May thru Sept Duo @ IT Briefings - TBD)</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Applications</td>
<td>FEB</td>
<td>MAR</td>
</tr>
<tr>
<td>1</td>
<td>VPN/F5</td>
<td>Prep</td>
</tr>
<tr>
<td>2</td>
<td>RSPH/CITRIX</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>SHIBBOLETH</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>SELF SERVICE PORTAL</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>O365/OWA</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>PSHR</td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>PSSA/OPUS:</td>
<td></td>
</tr>
<tr>
<td>7.1</td>
<td>1. Administrative Staff</td>
<td></td>
</tr>
<tr>
<td>7.2</td>
<td>2. Students &amp; Faculty</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>COMPASS</td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>doeLegal Ascent</td>
<td></td>
</tr>
<tr>
<td>9.1</td>
<td>1. Shibboleth</td>
<td></td>
</tr>
<tr>
<td>9.2</td>
<td>2. Duo</td>
<td></td>
</tr>
</tbody>
</table>

**Emory Healthcare Duo Integrations**

1. VPN / F5
2. O365/OWA
3. EHC VDT/CITRIX

Legend Sample

- Prep
- Enroll
- Rollout

10/10/16 Target Date

TBD
Wrap-up

• Next IT Briefing Visit – 8/18/2016
• For Additional Information:
  
  FAQ’s, Enrollment Walkthroughs: http://it.emory.edu/duo
  
  Duo User Guide: https://guide.duo.com/

Questions?

Thank you!
Emory Caregiver Support Program

3 Take-A-Ways For Today
Emory Caregiver Support Program

Benefits Available:
Emory Caregiver Support Program

**What is Care Consultation?**
One on one coaching and support for Emory Employees and their families dealing with caregiving issues.
Who can benefit from this service?

- New or experienced employees who want to learn more about support available to caregivers
- Employees preparing for future caregiving
- Employees currently caring for a family member
- Employees family members

Appointments are available in person or over the phone
How to learn more about these services?

• Contact Mary Ellen Nessmith
• Invite Emory WorkLife Resource Center to a meeting
• Learn more from our website
• Encourage employees and supervisors to be knowledgeable of the service

For more information, please contact Mary Ellen Nessmith
404-727-4177
mary.ellen.nessmith@emory.edu
www.worklife.emory.edu
EmoryCard OneCard Mobile

Obtaining an EmoryCard
Manage your Eagle Dollars Account
Using your EmoryCard
EmoryCard Services, Tools, & Resources
EmoryCard Terms & Conditions
Contact Us

Live the Emory Experience with the EmoryCard OneCard Mobile. This App will work with your Android or iPhone and provides you mobile functionality for your EmoryCard Account.

With your phone you can:
• Check your EmoryCard account information
• Gain access to the Library turnstiles
• Make a purchase at a vending machine that takes EmoryCard
• See your EmoryCard account balances
• Make a credit card deposit to your Eagle account
• Review recent transactions
• See your meal plan status
• See where your ID card was used last
• Check for messages from EmoryCard
• Deactivate your ID card if lost
Why a Mobile App for EmoryCard

• Convenience to the user to retrieve EmoryCard information - Students and Staff
• Provide additional functionality such as access if on the EmoryCard Access system
• Provides mobile functionality that you now have to go to the web
• EmoryCard wanted a partner to help launch the mobile app
• Woodruff Library agreed as they had a need for an additional method to gain access – which the mobile app could provide
Current Library Access

• The majority current Student and Staff ID is Proximity (Prox), and Magnetic swipe.
• New issued cards are Prox, Magnetic, and HID iClass Seos. The Seos is for future growth and is not currently being used.
Library Turnstile Entry

• Woodruff Library
Estimote Beacons

- Bluetooth Low Energy
- To talk to the Phone App
Setup your Estimote Beacon

![Beacon Details](image)

- **Connected as**: william.watkins@emory.edu

<table>
<thead>
<tr>
<th>CLOUD DATA</th>
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</tr>
</thead>
<tbody>
<tr>
<td><strong>Name</strong></td>
<td>ice</td>
</tr>
<tr>
<td><strong>Color</strong></td>
<td>Icy Marshmallow</td>
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</table>

<table>
<thead>
<tr>
<th>TRANSMITTED PACKETS</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Primary Packet Type</strong></td>
<td>Estimote Default</td>
</tr>
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</table>
## Addition Info for Beacon Setup

<table>
<thead>
<tr>
<th>Beacon Details</th>
<th>Log out</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>UUID</strong></td>
<td>b9407f30-f5f8-466e-aff9-25556b57fe6d</td>
</tr>
<tr>
<td><strong>Major</strong></td>
<td>400</td>
</tr>
<tr>
<td><strong>Minor</strong></td>
<td>4</td>
</tr>
<tr>
<td><strong>Secure UUID</strong></td>
<td>Off</td>
</tr>
<tr>
<td><strong>Transmit Power (Tx)</strong></td>
<td>-</td>
</tr>
<tr>
<td><strong>Advertising Interval</strong></td>
<td>-</td>
</tr>
</tbody>
</table>

### DEVICE DETAILS

<table>
<thead>
<tr>
<th><strong>MAC Address</strong></th>
<th>DC:80:91:56:0D:20</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Remaining Battery Life</strong></td>
<td>38 months +</td>
</tr>
<tr>
<td><strong>Operating System</strong></td>
<td>-</td>
</tr>
</tbody>
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21-July-16
Setup Beacon and Terminal in EmoryCard
1 2 3 | This is how to get started:

Step 1: There are two ways you can log into OneCard Mobile:

Using your Net ID:
If you use your Net ID then go to “Download the App - Step 2”

Using your Emory ID and Pin:
If you want to use a PIN with your Emory ID and you have not created one before, then create a PIN with your Emory ID by going to www.emorycard.emory.edu/OneWeb/Account/Logon Click link to Account settings then “create a PIN” by entering your 7 digit Emory ID number and then a PIN.

Step 2: Download the free "OneCard Mobile" app from the Apple or Google Play app store.
Step 3: Open app and accept license agreement.
Create PIN For First Time User

Enter New PIN Code

7 Digit Emory ID (also known as EMPL ID)

Enter EMPL ID

New PIN Code

Re-enter New PIN Code

Create PIN
Step 4: The OneCard mobile > Setup screen will appear. Follow the instructions on the screen to enter the 3 letters of your school, which in this case would be “EMO”. Hit Search on your phone.

The Emory University URL “Emory University: https://” will appear, highlight the radial button next to it. Hit Next

The screen will then show you the full URL https://www.emorycard.emory.edu/onecardapi/ Hit Next
The screen will then show you the full URL https://www.emorycard.emory.edu/onecardapi/ Hit Next

The screen will then show “Configuration for school is successful!” Hit Next
Step 5: The screen will then ask you to enter your Account and PIN or Net ID. Make sure the one you pick, the radiol button is highlighted for the account type you have chosen. Account and PIN is your Emory ID number and the PIN you set up in the EmoryCard OneWeb. Net ID is your University Net ID. Hit Next.

“Account Registered Successfully!” will appear on the screen, hit done.
6. Step 6: The screen will then go to OneCard mobile. Press the “My ID” icon. This will change the Heartland University to bring up your ID and picture.

7. Step 7: Once your ID appears you have successfully configured OneCard mobile.
Other Uses for the App
Live Demo on the Phone

- Connecting the phone to PC to see alive Demo of how the App Works
Questions
Thank you for coming!