IT Briefing Agenda

- Duo Two-Factor Authentication
- Compromised Account Project
- Canvas Update / Summer ‘16
- Events and Exhibitions Fall ‘16

- Graydon Kirk & Derek Spransy
- Jay Flanagan
- Lee Clontz
- Leslie Wingate
Duo Two-Factor Authentication Update

Graydon Kirk
Sr. Project Manager, PMO

Derek Spransy
Manager, Enterprise IT Security

Duo Two-Factor Authentication Update
What is Two-Factor Authentication (2FA)?

• Two-factor authentication helps to solve the problem of stolen usernames and passwords being used to abuse information resources.
• Your NetId and password are required, but are no longer enough to gain access to a 2FA protected system.
• Unless otherwise specified, users will only be prompted for the Duo second factor when logging in from a non-Emory University or Healthcare network, such as their home, a coffee shop, another University, etc.
August – September Highlights

• Ascent for Office of General Counsel – Formal Go-Live 9/8/16
• Monday, 8/8/16, PeopleSoft – Duo Challenges Off-Campus Logins Went Live
• O365 General Enrollment Drive Continues:
  ○ 8/17 - New Enrollments @ 35,000 (EU ~22K; EHC ~13K) via Self-Service Portal. **Enroll ASAP!**
  ○ Enrollment Emails come from Emory not Duo
  ○ Users will get prompted for Duo with O365 after they enroll
  ○ Completion Target Date is 10/10/16
August – September Highlights – (Continued)

• Work-In-Progress:
  ○ Duo – PeopleSoft Student Staff
  ○ Duo – PeopleSoft Students
  ○ Emory Healthcare VDT / VDI
  ○ Back-to-School will Bump Enrollments
  ○ Monitoring and Adding to FAQs, etc. As Required

• Gantt Chart Review –
  ○ TBD: November – December Hiatus
  ○ TBD: Compass Start Date
Gantt Chart – Duo Two-Factor Authentication

Emory University Duo Integrations

1. VPN/F5
2. RSPH/CITRIX
3. SHIBBOLETH
4. SELF SERVICE PORTAL
5. O365/OWA
6. PSHR
7. PSSA/OPUS:
   1. Administrative Staff
   2. Students & Faculty
8. COMPASS
9. doeLegal Ascent
   1. Shibboleth
   2. Duo

Emory Healthcare Duo Integrations

1. VPN / F5
2. O365/OWA
3. EHC VDT/CITRIX

Legend Sample

Prep  Enroll  Rollout

10/10/16 Target Date

18-Aug-16
Wrap-up

- Next IT Briefing Visit – 9/15/2016
- For Additional Information:
  
  FAQ’s, Enrollment Walkthroughs:
  http://it.emory.edu/duo

  Duo User Guide:
  https://guide.duo.com/

Questions?

Thank you!
Compromised Accounts
Compromised Account Lifecycle

STAGE 1:
1. User generally responds to a phishing attempt and their account is compromised (an account can be compromised in many other way, but phishing is the usual method)
2. User's account sends out large amounts of mail to other mail recipients (Internal\External)
3. Hacker could set up a mail rule that sends all incoming mail to the deleted items folder
STAGE 2:
4. Account is flagged as compromised by Qradar or within O365. Ticket is created in SN and assigned to user's local support assignment group.

5. Local support should:
   A. Scan user's computer
   B. Educate user on phishing
   C. Make sure that user has changed their password
   D. User must be signed up for DUO Two Factor Authentication
   E. ***Document in the ticket stating that items A, B, C and D have been completed***

6. Send ticket to the Messaging Team asking that we verify if the user is on the blocked senders list. Again, make sure that the ticket is documented with items A, B, C & D.
**STAGE 3:**

7. The Messaging Team will check the blocked senders list and remove user

8. For those users blocked by MS, there may be up to a 24 hour delay between request and actual removal of the block.

9. Ticket should be resolved stating that user has been removed and requesting that internal and external emails be sent validating that both were received.

**Phishing Email KA:** [http://it.emory.edu/security/security_awareness/phishing.html](http://it.emory.edu/security/security_awareness/phishing.html)
Compromised Accounts Project
Project Goals and Objectives

• Relay replacement
• SMTP Services
  – IMAP opt-in
  – Using imap.office365.com or smtp.office365.com
  – New internal SMTP offering for unauthenticated SMTP traffic (copiers, etc.)
• Expand use of DMARC, DKIM and SPF to combat spoofing
• EV SSL Certs
• Increased Phishing awareness
• Security Awareness Training
• Additional Lockout Processes
• Re-enablement Processes
Project Deliverables

- New SMTP infrastructure and support for SMTP users / systems
- Restrict IMAP availability
- Increased awareness training for the Emory community
- Education process to address users with compromised credentials
Questions?
Lee Clontz
Manager, Teaching and Learning Technologies
Academic Technology Services

Canvas Update / End of Summer 2016
Teaching & Learning Technologies

• Canvas is live!
• Training
  – Boot Camps
  – Migration Workshops
  – Library Training
  – Canvas 101
  – Canvas for TAs
• Consultations
  – Faculty assistance
  – Organization migration
  – Librarians
• Blackboard Sunset on Sept. 1, 2017

it.emory.edu/canvas
Student Digital Life

- Students are arriving!
- Move-in is this weekend!
- Student Technology Support (STS) on first floor
  - This Saturday and Sunday from 11 a.m. – 4 p.m.
  - During semester, Monday – Friday from 9 a.m. – 5 p.m.
- EaglePrint in all freshman and sophomore residence halls
- New tables and chairs in group study areas on 4, 6, 7
- New Emory Mobile app coming soon
Questions
Leslie Wingate
Director, Campus & Community Relations, LITS

Events and Exhibitions
Fall 2016
Events & Exhibitions Committee Members

- Julie Braun, Events Manager, CCR
- Kim Collins, Research Engagement Services Leader
- Holly Crenshaw, Director, Marketing & Communications, CCR
- Kathy Dixson, Manager, Library Exhibitions, CCR
- Rosemary Magee, Director, Rose Library
- Clayton McGahee, Archives Coordinator, WHSC Library
- Sarah Melton, Digital Projects Coordinator, ECDS
- Erin Mooney, Outreach & Education Librarian
- Alex Wan, Library Development
- Leslie Wingate, Director, CCR
LITS Events and Exhibitions 2016-17

Fall Themes

- Decatur Book Festival
- Theaster Gates
- Billops Hatch
- Shakespeare – First Folio
Decatur Book Festival – September 2-4

2016 Keynote — The Life and Works of Pat Conroy
Friday, September 2
The Schwartz Center for Performing Arts
Decatur Book Festival – September 3-4

BOOK MARKET AND STREET FAIR
SEPTEMBER 3RD AND 4TH, 2016

https://www.decaturbookfestival.com/
Decatur Book Festival – September 2-4

Emory returns as Platinum Sponsor

Opening Our World with Words

Look for these featured Emory faculty authors

Carol Anderson
Samuel Candler Dobbs Professor of African American Studies and Chair, African American Studies
White Rage: The Unspoken Truth of Our Racial Divide

Franz de Waal
Charles Howard Carver Professor of Psychology and Director, Living Links Center at Yerkes
Are We Smart Enough to Know How Smart Animals Are?

Bill Foote
Professor Emeritus, Global Health
House on Fire: The Fight to Graduate Smaller

Sandy Jap
Professor of Marketing
Partnering with the Frontrunner: A Framework for Managing Business Relationships, Minimizing Conflict, and Achieving Partnership Success

Ken Ono
Aga Griggs Carver Professor of Mathematics
My Search for Rembrandt: How I Learned to Count

Joseph Skibell
Winship Distinguished Research Professor in the Humanities
Six Memos from the Last Millennium: A Novelist Reads the Taliban

James Marshall Smith
Adjunct Professor of Environmental Health
Silent Source

Natasha Trethewey
Robert W. Woodruff Professor of English and Creative Writing and Director, Creative Writing
19th Post Laureate of the United States

Kevin Young
Charles Howard Carver Professor of English and Creative Writing

And Emory alumni authors including

Joseph Madison Bock
Lecturer, Emory Law
My Father’s Father’s Father: A Lawyer’s Fight for Justice in 1960s Alabama

Ilona B. Bonator
Schub: Hidden in Plain Sight, Book One of the Schub Series
Three-time Presser Review Recipient and Nominee for Readers’ Favorite, International Book Awards

David Darracott
Former, Internal Security
2015: Geopolitical Author of the Year

Anton DiClementi
The After Party, The Yonahlossee Riding Camp for Girls
New York Times Bestselling Author

EMORY’S SPONSORSHIP INCLUDES THESE PARTNERS; VISIT THEM AT THE FESTIVAL BOOTH

Arts at Emory; Benson & Noble at Emory; Center for Creativity & Arts; Center for Knowledge Development and Excellency in Communications and Public Affairs; Creative Writing Programs; Emory Libraries in Digital Scholarship; Emory Alumni; Emory College of Arts & Sciences; Emory Law; Emory Libraries Including the Stuart A. Rose Manuscript, Archives, & Rare Book Library and the Raymond Danowski Poetry Library, Office of the President; the Dunn and Marvin Schwartz Center for Performing Arts; the Nighthawks Fund

18-Aug-16
Decatur Book Festival – Tent Sponsors

Arts at Emory
Barnes & Noble at Emory
Center for Creativity & Arts
Center for Faculty Development and Excellence
Communications and Public Affairs
Creative Writing Program
Emory Libraries and Information Technology Development Office;
Emory Center for Digital Scholarship
Emory Alumni Association
Emory College of Arts & Sciences
Emory Law
Emory Libraries including the Stuart A. Rose Manuscript, Archives, & Rare Book Library and the Raymond Danowski Poetry Library
Office of the President
The Donna and Marvin Schwartz Center for Performing Arts
The Hightower Fund

18-Aug-16
Decatur Book – Emory Tent Highlights

- Emory faculty authors and book signings
- Emory alumni authors and book signings
- Art making station – Shakespeare and Billops Hatch-themed fans
- Rose Library items for sale

The art-making station in the Emory booth at the 2015 Decatur Book Festival. Credit: Gretchen Warner.
Billops Hatch – Still Raising Hell!

The Art, Activism, and Archives of Camille Billops and James V. Hatch
Exhibition Curator: Pellom McDaniels III
Billops Hatch Project – Working Groups

Marketing & Communications
Christeene Alcosiba (Rose)
Erica Bruchko (Services)
Holly Crenshaw, (CCR)
Clinton Fluker (Rose)
Maureen McGavin (CCR)
Heather Oswald (Rose)
Leslie Wingate (CCR)

Programming & Events
Julie Braun, (CCR)
Kim Collins (Services)
Holly Crenshaw (CCR)
Kathy Dixson (CCR)
Clinton Fluker (Rose)
Heather Oswald (Rose)
Jason Lowery and/or Alex Wan (Development)
Leslie Wingate (CCR)
Exhibition Content and Design

Randall Burkett (Rose)
Kathy Dixson, (CCR)
John Klingler (CCR)
Rosemary Magee (Rose)
Pellom McDaniels, (Rose)
Gretchen Warner (CCR)
Leslie Wingate (CCR)
Billops Hatch Grand Opening Celebration

Thursday, September 15, 2016 – Schatten Gallery

- 6:30 – 8:30 p.m.
- **Special guests of honor:** Camille Billops and James V. Hatch (fingers crossed)
- **Speakers:** Yolanda Cooper, Rosemary Magee, Pellom McDaniels, Randall Burkett, Camille & Jim
- **Music:** Curated by a DJ!
- **Food:** A lovely, catered affair!
- **To register to attend:** [emorylib.info/bhopening](http://emorylib.info/bhopening)
Theaster Gates

Painter
Sculptor
Performance artist

Academic

Inspirational Speaker

Potter

Revitalizing and transforming forsaken neighborhoods
Theaster Gates Artist in Residency Highlights

- **Sept. 3-4** Participation in the Decatur Book Festival
  Member of a multi-disciplinary panel curated and produced by *ArtsATL* for the ArtDBF track of the Decatur Book Festival, ‘A Race of Artists’: Examining Art and Social Activism, moderated by Rose Librarian and poet Christeene Alcosiba. Other panelists include an award-winning playwright, documentary filmmaker, dancer/choreographer.

- **Sept. 8** Participate in a “Creativity Conversation” with Rosemary Magee and Dr. Andrea Brownlee, art historian, curator, writer, and the Director of the Spelman College Museum of Fine Art.

- **Sept. 22** Present final work/performance/lecture at the Schwartz Center for the Performing Arts with the support of the Goldwasser Fund = Homecoming event!
Shakespeare at Emory!
First Folio: The book that gave us Shakespeare
Through April, 2017

Join a worldwide celebration as Emory commemorates the bard 400 years after his death

Shakespeare.folio.emory.edu
Shakespeare at Emory! Working Groups

**Steering Committee**
Sheila Cavanagh, Director
Christeene Alcosiba, Co-Project Manager
Dorothy Waugh, Co-Project Manager
Rosemary Magee
Leslie Taylor
Leslie Wingate
Jan Akers

**Communications and Marketing**
Priyanka Sinha (Lead)
Holly Crenshaw
Christeene Alcosiba
Megan Barber
Emma Yarborough
Annie Shanley
Beverly Clark
Nicholas Surbey
Sam Alefsen
Michelle Valigursky
Rachael Brightwell
Lauren Lindeen
April Hunt
Maureen McGavin
Elaine Justice

**Assessment**
Dorothy Waugh (Lead)
Christeene Alcosiba

**Facilities/Security**
Todd Lamkin (Lead)
Kathy Dixson
Ann Frellsen
Shakespeare at Emory! Working Groups

**Exhibitions**
Kathy Dixson/Andi McKenzie (Co-leads)
Todd Lamkin
Gretchen Warner
John Klingler
Heather Oswald
Justin Shaw (guest curator)
Kate Doubler (guest curator)
Pellom McDaniels (guest curator)
Davis Cavanagh (guest curator)

**Events**
Christeene Alcosiba (Lead)
Julie Braun
Andi McKenzie
Elizabeth Hornor
Laura Starratt
Sheila Cavanagh
Exhibitions Schedule 2016-2017

- To Care for Others: 100 Years of Nursing at Emory – through January 2018, Woodruff Health Sciences Center Library, Level 1
- Emory’s Presidents – August 19 – October 19, Administration Building, Level 1
- A Shakespeare Sampler – through December 15, 2016, Oxford College Library/ March 16 - May 15, 2017 Woodruff Library, Level 2
- To the Great Variety of Readers: Publishing Shakespeare – August 29 - October 28, 2016, Woodruff Library, Stuart A. Rose Manuscript, Archives, and Rare Book Library, L10
- Still Raising Hell: The Art, Activism, and Archives of Camille Billops and James V. Hatch – September 15, 2016 - May 14, 2017, Woodruff Library, Schatten Gallery, Level 3. Online Exhibit as well at billops-hatch.library.emory.edu
- Open access – October 1 - October 31, 2016, Woodruff Library L2
Exhibitions Schedule 2016-2017

- **Othello: The Moor Speaks** – October 20, 2016 - February 26, 2017
  Woodruff Library, Level 2

- **Shakespeare Artists’ Books** – October 20, 2016 - February 26, 2017
  Woodruff Library, Level 2

- **The Letters of Samuel Beckett** – November 3, 2016 - March 31, 2017,
  Woodruff Library, Stuart A. Rose Manuscript, Archives, and Rare Book Library, L10

- **Learning from the Empire: Japan in the Archives of Oxford College and Emory University** – January 25, 2017 – May 2017, Oxford College Library


- **To be announced** – Spring 2017, Woodruff Health Sciences Center Library, Level 1

- **Area studies subject librarians in support of faculty publishing** – Spring 2017, Woodruff Library L2
Other Programs - Highlights

What: Neil Asks Program
Purpose: “Neil Asks” seeks to extend the legacy of L. Neil Williams, Jr. by providing biannual programs to connect leaders, learners, doers who emphasize not me and today, but us and tomorrow. (http://neilasks.org) Program will explore how history shapes us as individuals and culturally.

When: Thursday, September 29, 4:00 p.m.
Where: Rose Library
Other Programs - Highlights

What: Fact-checking the Political Spin: How the Experts Get at the Truth
When: Thursday, October 13, 6:30 – 8:30 p.m.
Where: Jones Room

Crystal Edmonson 95C
Moderator
Broadcast Editor, Atlanta Business Chronicle

Dr. Andra Gillespie
Associate Professor, Political Science
Director, James Weldon Johnson Institute
Questions
Thank you for coming!