

1. Please visit Emory's Zoom home page press **Log In**

<https://emory.zoom.us/>



2. Please enter your NetID/Password and press **Login**

Network ID

Password

Login

3. Once you see this message click on **Switch to the New Account**



JOIN A MEETING

HOST A MEETING ▾

SIGN IN

SIGN UP, IT'S FREE

You are signing into a Zoom account that is
different from your current one

Sign into Your Current Account

Switch to the New Account

4. Click on **I Acknowledge and Switch**



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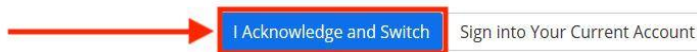
SIGN IN

SIGN UP, IT'S FREE

Switch to the new Zoom account

Before you switch, be aware of the following:

- After you switch, you can still access your own data, such as your meetings and recordings.
- Your role on the new account will be "member". This role might have fewer privileges than your role on your current account.
- Your new account might not provide access to all of the features you have on your current account.



5. Go to **Emory E-mail** and look for a new e-mail from **Zoom**.



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SIGN IN

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Zoom sent an email to the address you signed in with. Check your inbox and follow the instructions.

If you did not receive the email, please [go back](#) and try over again.

6. Click on **Switch your Zoom account to NewAccount**

Reply Reply All Forward



Zoom <no-reply@zoom.us>

11:41 AM

Confirm the requested change to your Zoom account

Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

LinkedIn

Hello

You are currently a member of the Zoom account **Emory University (emory.zoom.us)**, but you were trying to sign into the Zoom account **Emory University - HIPAA ()**. You can only be a member of one account at a time.

If you want to switch to become a member of NewAccount, click the link below. The link expires in 24 hours.

[Switch your Zoom account to NewAccount](#)



If the link does not work, copy the link below and paste it into your browser.

https://emory.zoom.us/change_account?code=latibbEgbIxGh4tT4Az-tMG9gE9Xdz6AFtC1g7ihsY4.BQYAAAFoKTBNAgABUYAPZWluY2VAZW1vcnkuZWR1BhZkd21oSGttU1NVaUJJMVhBRVBTTVdRZAAAFnhET3M4c3V3I

You do not need to take any action to remain a member of OldAccount.

7. Click on **Sign In Now** and repeat steps 1 and 2.



JOIN A MEETING

HOST A MEETING ▾

SIGN IN

SIGN UP, IT'S FREE

Your Zoom Account Switch Was Successful

You are now a member of the Zoom account Emory University - HIPAA ().



8. If you have any questions or concerns please, contact videoservices@emory.edu