



Student Community

(Also known as: LearnLink, FirstClass, Social Networking)

- Eligible:** Faculty, Staff, Students
Availability: 24 hours, Daily
Support: Monday - Friday, 8 a.m. - 5 p.m.

Many students, faculty, and staff at Emory participate in LearnLink, Emory's campus-wide online community.

LearnLink integrates a variety of tools and services including:

- Community, group and personal calendar and scheduling
- Group collaboration and management
- Course and content management
- Targeted group/community announcements via pop-up messages
- Discussion boards/instant messaging
- Shared document wikis and blogs
- Web publishing
- Shared contacts and mail lists
- Portable bookmarks
- Item/message history and tracking.

LearnLink is the primary online messaging environment for Emory College undergraduates and graduate students of the Laney Graduate School.

LearnLink is one of the oldest online communities in higher education.

Benefits

Enables Communication and Collaboration: Communication and collaboration in one networked community

Enables Social Networking: Hosts group sites for social networking

Features/Options

Customized Desktop: User can customize desktop

Conference Capabilities: Users can set up conferences

Costs

No additional costs.

Customer focus is vitally important to our service mission. We encourage users to contact the Service Desk (404-727-7777) for immediate response to critical service needs. There are four ways to interact with us to request assistance online:



Help: Assistance with all service How-To questions



Service Overview



Fix: When a service is broken or malfunctioning



Order: Allows requests or access to a service



Develop: Suggestions for new IT services or improvements

Additional Information: http://it.emory.edu/catalog/student_community/