EMORY HEALTHCARE

Installing PGP Whole Disk Encryption 9.12

Windows

Requirements:

- A computer running Windows XP / Vista / 7 or Server 2003/2008 (encryption of server class systems is NOT recommended)
- Laptop computers must be connected to wall power to complete the encryption process
- Dual-boot computers require special configuration and should not be used with the default Emory encryption process

Before beginning installation:

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- Back up any data on the computer that is not readily available elsewhere (e.g. user files)
- Run a "chkdsk /R" on the disk before it is encrypted to identify and mark any bad sectors.

Installation:

- 1. Download the Emory PGP installer.
- 2. Log into system with admin rights and launch installer.

3. Accept license agreement

4.

🛃 PGP Desktop Setup 📃 🗖 🔀
License Agreement
You must agree with the license agreement below to proceed.
PGP Corporation End User License Agreement
By clicking the accept button or downloading or installing the Software, you agree to be bound by and become a party to this agreement. PGP's acceptance and fulfillment of your order are expressly conditioned on your agreement to these terms. If you do not agree to all of the terms of this agreement, you must click the button that indicates that you do not accept the terms of this agreement and you must not install the Software.
Carefully read the following legal agreement (" Agreement ") for the license of PGP software you are about to download or install, including any Updates and Upgrades
⊙ I accept the license agreement
O I do not accept the license agreement
Next > Cancel
Click Next on the release notes
😸 PGP Desktop Setup 📃 🗆 🔀
Readme Information
The following information describes this installation.
PGP® Desktop Version 9.10 for Windows Release Notes
Thank you for using this PGP Corporation product. These Release Notes contain important information regarding this release of PGP Desktop for Windows. PGP Corporation strongly recommends you read this entire document.

PGP Corporation welcomes your comments and suggestions. Please use the information provided in Getting Assistance to contact us.

Product: PGP Desktop for Windows

<Back Next>

Cancel

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5. The software will install, then prompt you to reboot. Click Yes.

😸 Instal	ler Information		\mathbf{X}
Ł	You must restart your syste to PGP Desktop to take e you plan to restart manual	em for the configuration changes made ffect. Click Yes to restart now or No if y later.	
	Yes	No	

6. After the reboot, log in with the user account you wish to initially associate with the system/policy. In production, this would be the end-user. You will be prompted for PGP enrollment credentials. Have the end-user enter their Emory NetID login and click OK.

PGP Enrollme	nt 🛛 🔀
PGP®	Desktop 9
	Please enter your authentication credentials
Username:	NetID
Password:	•••••
	OK Cancel

7. The software will now connect to the PGP server and download the encryption policy. Once this completes, it will automatically start encrypting the boot drive. In the system tray, you will see a lock icon with a yellow and black circle, indicating encryption in progress.



8. After the encryption has completed (yellow/black circle disappears), reboot the system and you will see the PGP pre-boot login screen

EMORY UNIVERSITY	EMORY		
	Advancing the Possibilities*		
This disk is secured by PGP Whole Disk Encry	ption		
Type your Windows password or PGP passphrase and press ENTER			
Smartcard users: Type your PIN and press CTRL+ENTER			
Forgot your passphrase? Contact your local IT support, or (7–7777 for Emory University or 8–4357 for Emory Healthcar Use ESC to clear, or TAB to show keystrok	• your IT Service Desk e) for assistance. es		
	► Continue ◄ Advanced Keyboard		

- Enter the NetID password you used in the earlier enrollment step. Windows will boot and, if your NetID password and Windows password are the same, you will be automatically logged into Windows. If they are different, you may be prompted that you entered an incorrect password. If so, click OK and log in normally.
- 10. If your PGP and Windows passwords are different (because your NetID and computer login passwords are different), PGP should detect a successful Windows login and change the PGP login screen password to match. In this case, on the next reboot, the PGP login screen password would then be the same as the user's Windows password.

Post-installation tasks:

 To add additional user passwords to the PGP login screen, use your initial password to get past the PGP screen, then login with the additional user and you will be prompted to enroll that user as well. Step ten of the installation section can be followed to synchronize PGP and Windows passwords for additional users.