

# IT Briefing

April 16, 2009



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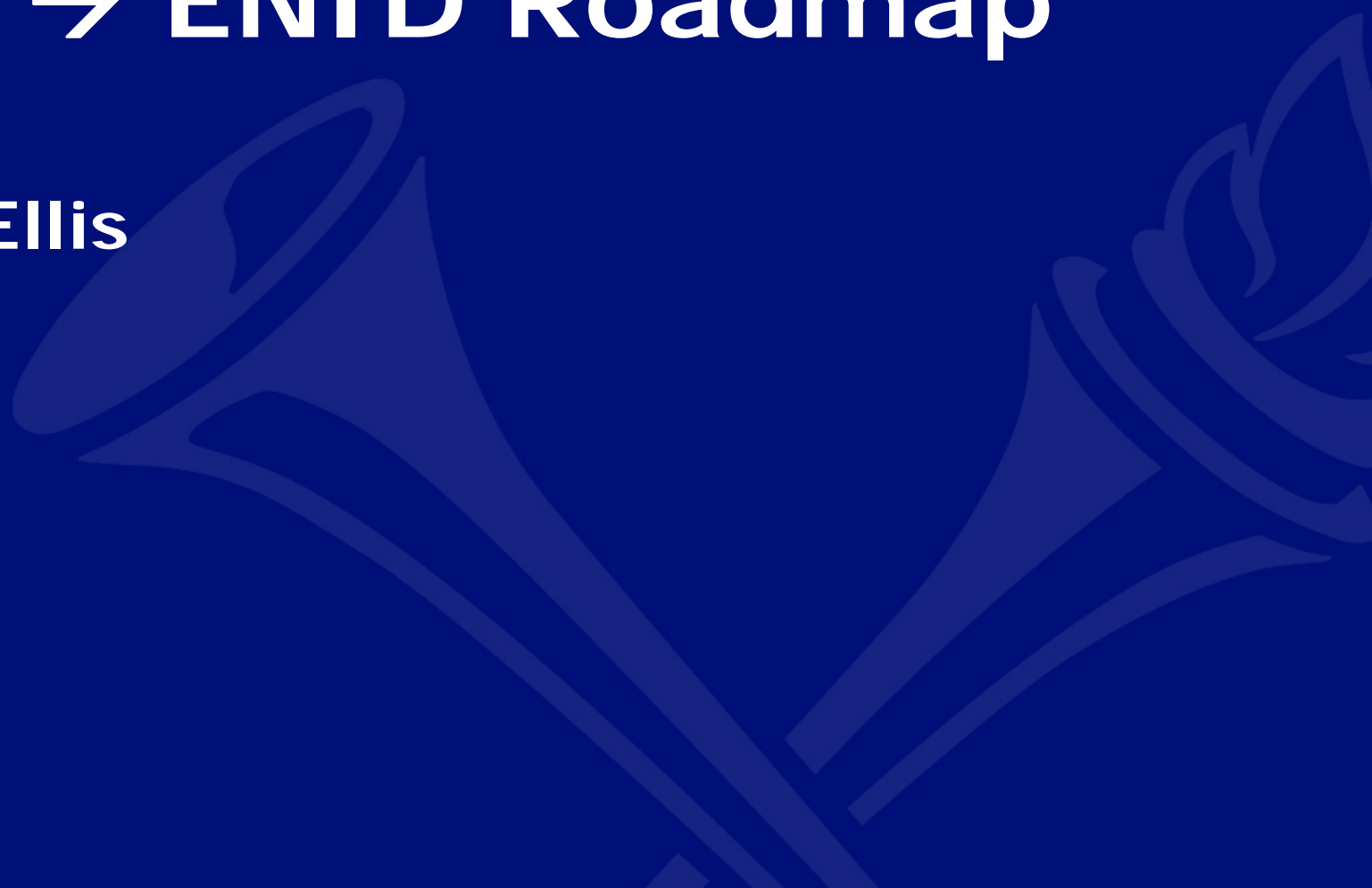


## Agenda

- ACM Retirement Roadmap
- IDOL Upgrade
- Business Continuity Disaster Recovery
- RSA Secure ID
- Business Case Review
- Sustainability
- John Ellis
- Jay Flanagan
- John Mason
- Andy Efting
- Karen Jenkins
- Alan Cattier

# ACM → ENID Roadmap

John Ellis



# ACM → ENID Roadmap



- April – May: AD provisioning
- April 18: ENID writes use new LDAP
- May 3<sup>rd</sup>: password change (Disney?)
- May 17<sup>th</sup>: 7.1.1.11 code enables self-service password reset
- May – June 2009: ENID LDAP provisioning
- Next I: passwords, including self-service reset, admin reset
- Next II: password sync (Math/CS, RSPH), Timeshare, Eagle

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Questions

# **IDOL**

**(Intelligent Data Operating Layer)**

**Jay Flanagan**



# IDOL Upgrade

## Current Update

- Database upgrade - completed
- Upgrade (Enterprise Archiving Service) EAS to 6.1 - completed
- Upgrade Archiving engines and Storage manager to 6.1 - completed
- Install and configure IDOL - completed
- Package EAS 6.1 client for users - completed
- Migrate 100 users from AltaVista To IDOL – 70 % complete

# IDOL Upgrade

## Next Steps

- Test the MAC client and IDOL
  - Waiting on vendor for update – should be ready by April 21<sup>st</sup>
- Cutover EHC VDT - April 29<sup>th</sup>
- Move all NEW accounts to IDOL–Immediately
  - <http://userwww.service.emory.edu/~tmarker/archiving/>
- Roll out client
  - Tech Tools
  - Landesk
- Migrations begin behind the scenes once the client is installed
  - We will be contacting you to move your group / department in the near future
- Finish no later than 8/31/2009



# IDOL Upgrade

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Questions



# Business Continuity Disaster Recovery (BC/DR)

John Mason

# UTS BC/DR Overview

## Approach

- Document Services by Importance to Emory (What)
- Defined Channels of Communications (How)
- Identify All Critical Roles and Document Backups (Who)
- Practice Processes and Procedures (Continual Improvement)

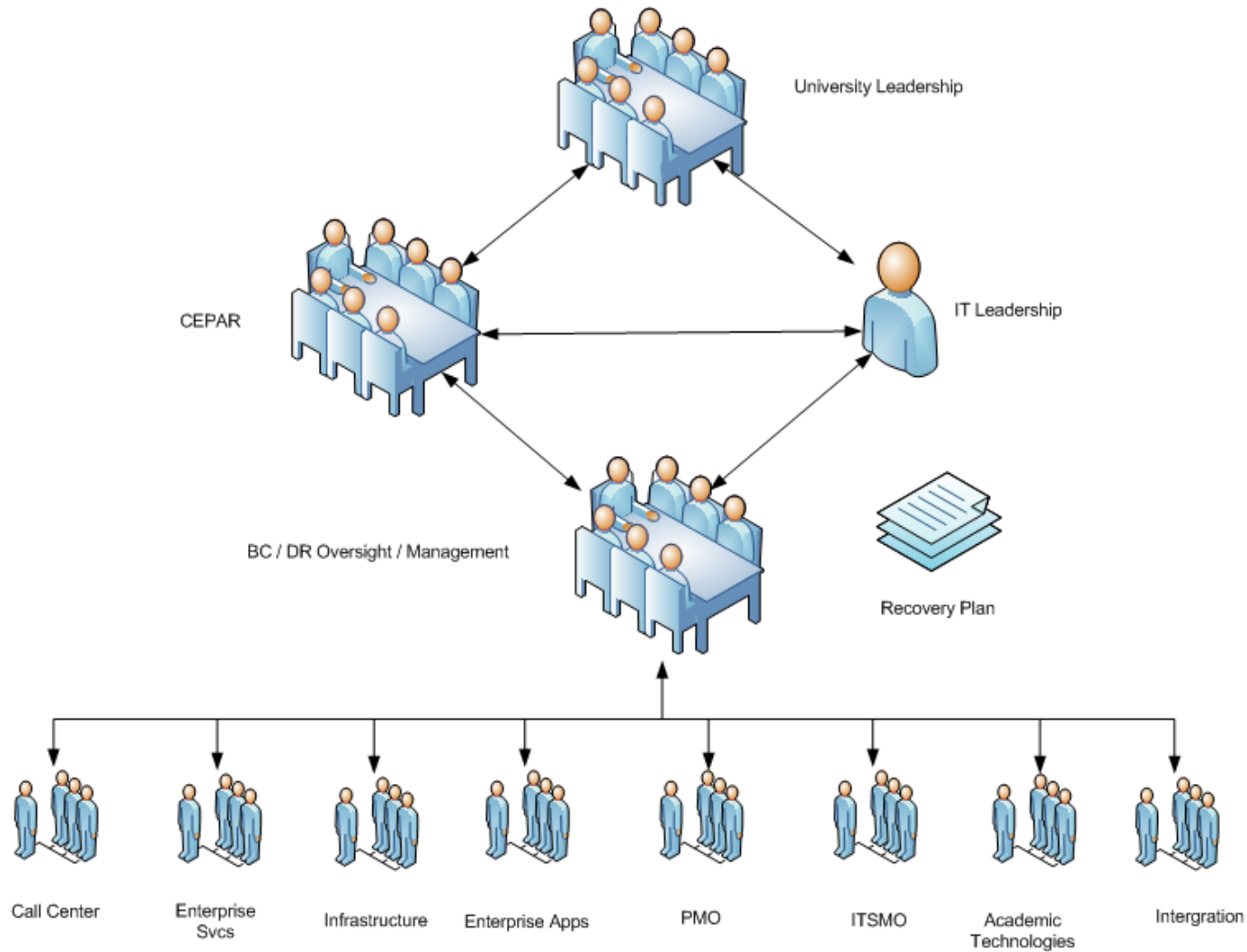
# UTS BC/DR Overview

## BC/DR in a Nutshell

- BC/DR procedures are not additional processes.
- BC/DR manages IT service offerings, to ensure delivery of the level of business value upon which was agreed.
- We will accomplish this with standardized, documented processes through a structured approach (ITIL).

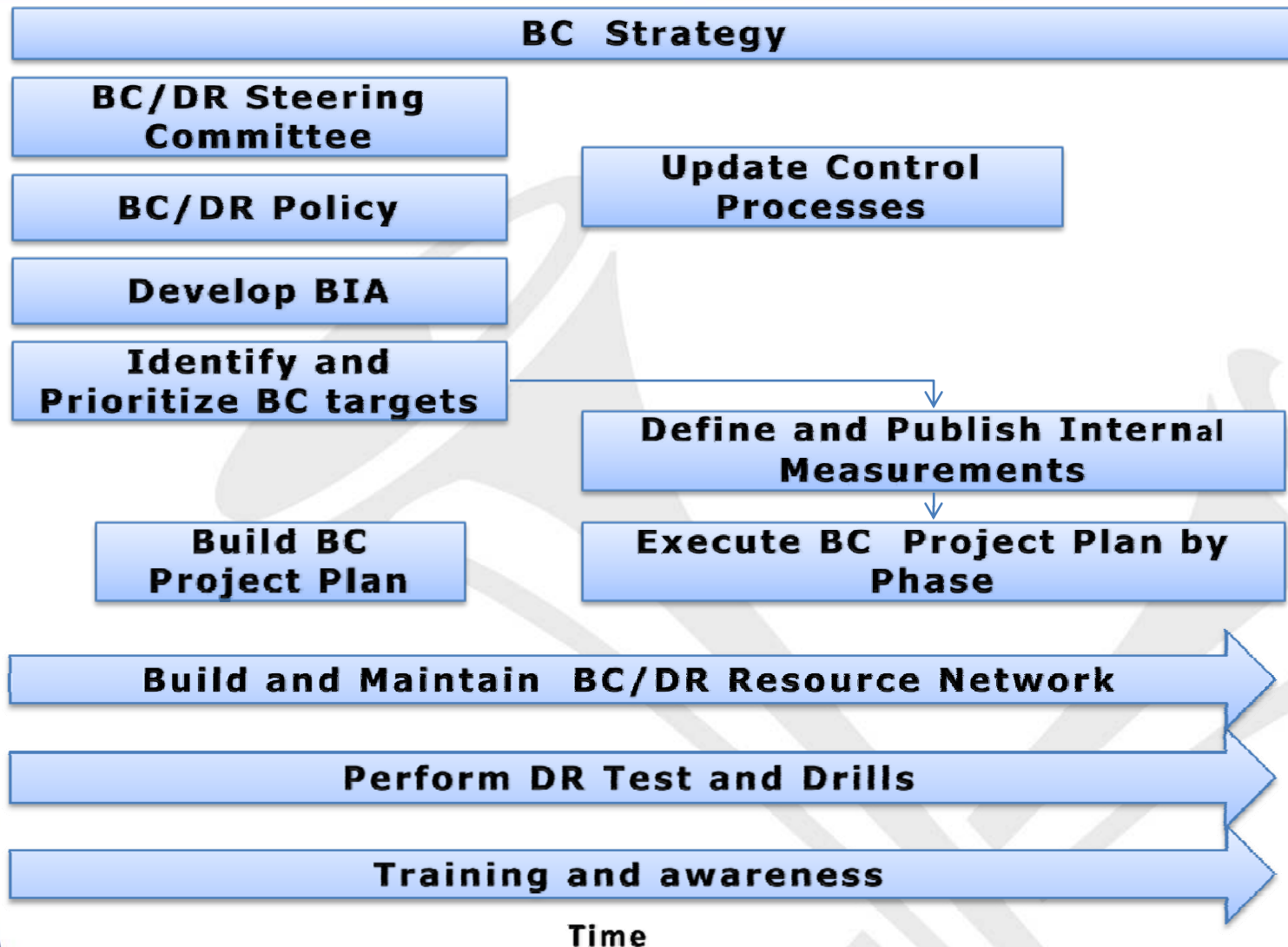
# UTS BC/DR Overview

## Structure



# UTS BC/DR Overview

## BC/DR Big Picture



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Questions

# RSA Secure ID

Andy Efting





# RSA

## VPN Change

- RSA fob is currently required for VPN access to DMZ and HIPAA cores.
- **On May 6<sup>th</sup>** you will also need to use your fob for access to the Admin Core

# Business Case Review

Karen Jenkins

# Business Cases

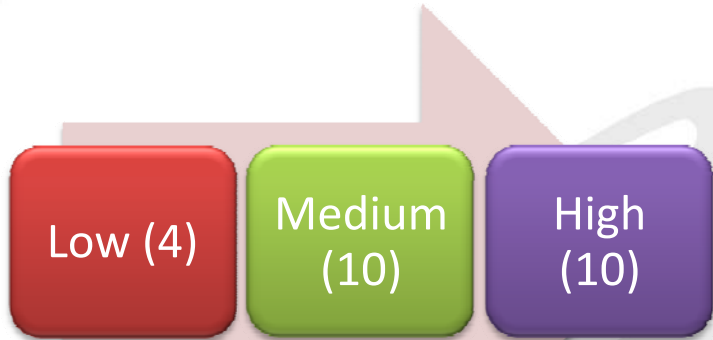
## Process Updates

- ITSC moving to a bi-annual review and approval process
  - Spring submissions due in May
  - Fall submission due in November
- Research, study, and vendor evaluation projects will not go to Governance for review / approval
  - UTS leadership will add to current review of operational projects

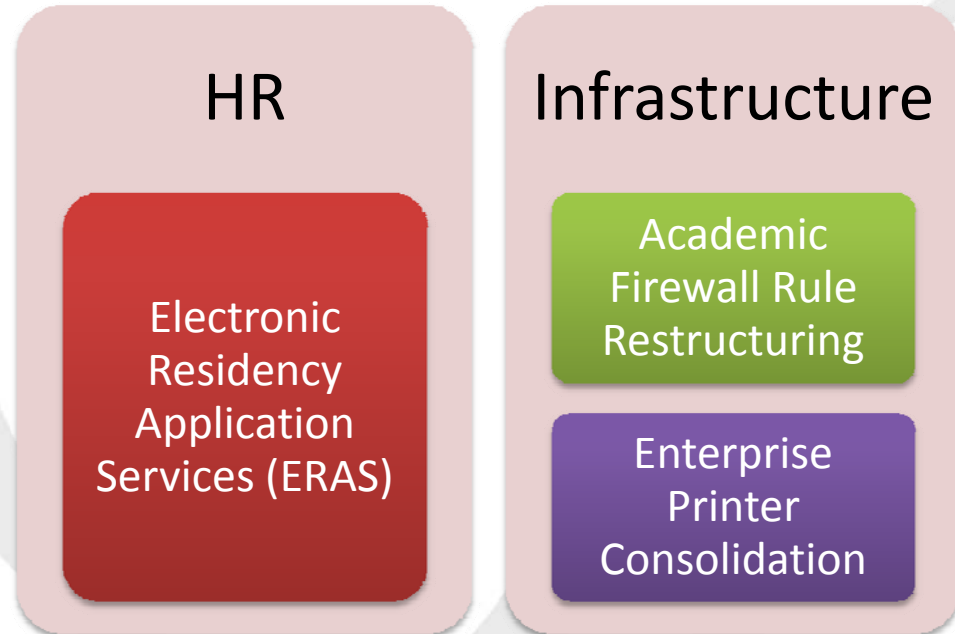
# Business Cases

## Status Overview

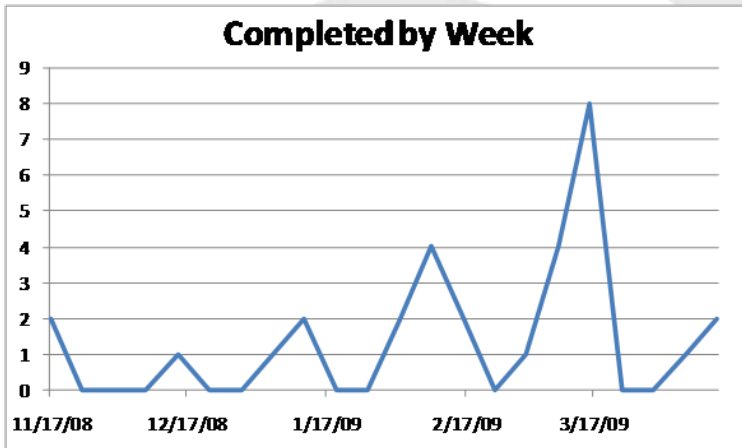
### Business Cases In Queue



### Business Cases In Approval



**Completed by Week**



30 Business Cases Completed to date in FY09

# Business Cases

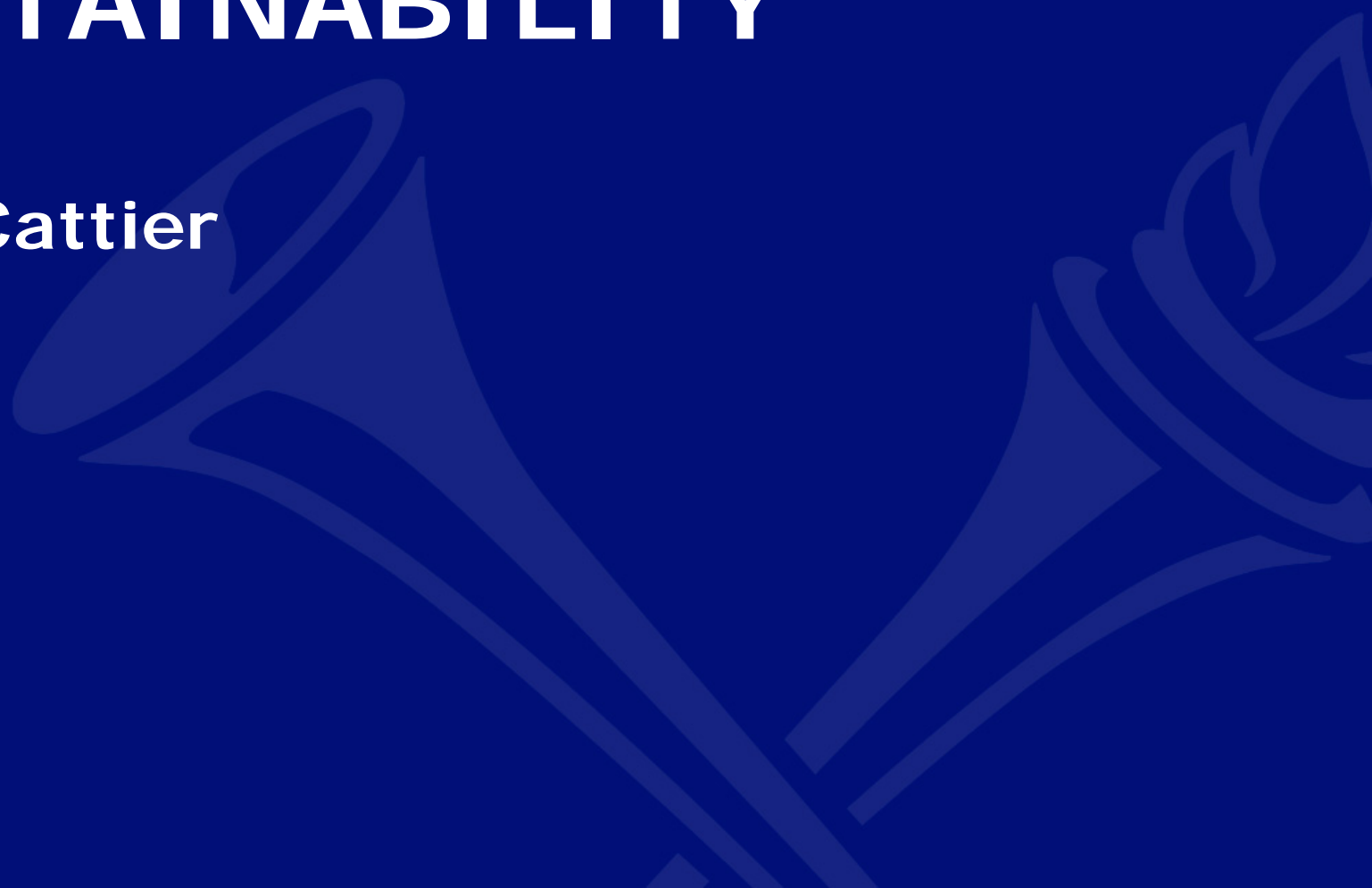
## High Priority Details

Initiative / Project	Approval Body	BRM Assigned
TEC Non-Physician PTO Recording	HR/Payroll	Sheila Ackie
PS-SA Admissions: Graduate School	Student Services	Tina Crum
Exchange Student Offering	Student Services	Tina Crum
EHC Radiology Transfer	HR/Payroll	Sheila Ackie
DAS Campus Wide Study	UTS	Val LaManna
SVP Phase III	UTS	Sheila Ackie
Single Sign On: Research	UTS	Hans Sarju
Avaya IQ Upgrade	UTS	Sheila Ackie
LearnLink Upgrade	UTS	Carol Livsey
Exchange-14 Upgrade	UTS	Tina Crum

*Will be submitted with the May Governance proposals*

# SUSTAINABILITY

Alan Cattier



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Questions