IT Briefing

January 16, 2014

North Decatur Building

4th Floor Auditorium

IT Briefing Agenda

- Office 365 Update
- Virtual Desktop Infrastructure
- Blackboard CSI Project
- Security Update

- Jay Flanagan
- Dwayne Hamrick
- Kim Braxton
- Derek Spransy

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Jay Flanagan

Manager, Messaging Team, Infrastructure

Office 365 Update

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O365 Moves

- LITS mailbox moves completing this weekend
- Campus IT Groups by end of January
- Begin moves of University schools and departments in February

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AudioCodes Update

- We have found where the issue is occurring and are working with our vendors to rectify
- As noted above, this is not a show stopper - we are moving users

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Archiving Update

- All issues resolved

- Will begin moving LITS archives within the next week

- Will move school / department archives when we move them to 365

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Questions?

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RECAP

Moves Starting

Voice mail routing getting fixed, but nothing that is a show stopper

Archives starting to move
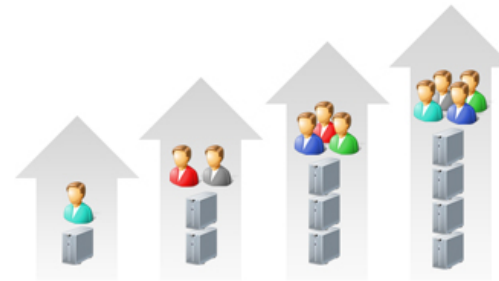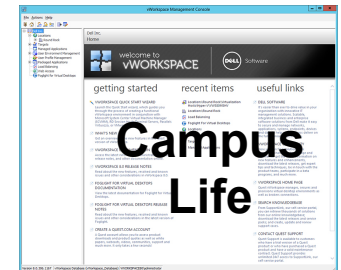
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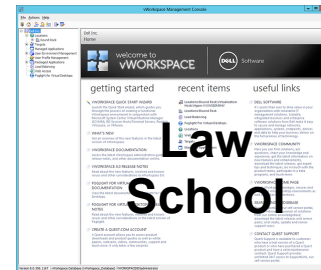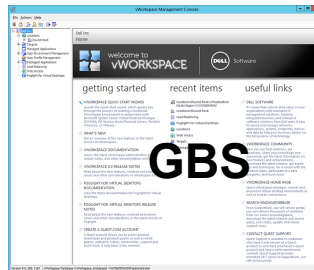INFORMATION
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Dwayne Hamrick

Applications Specialist, Client Services, UTS

Virtual Desk Infrastructure

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Dell vWorkspace

GBS

Law School

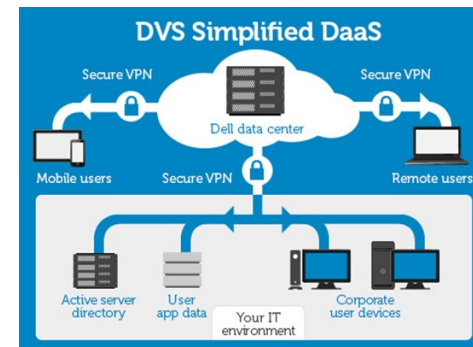Campus Life

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Licensing

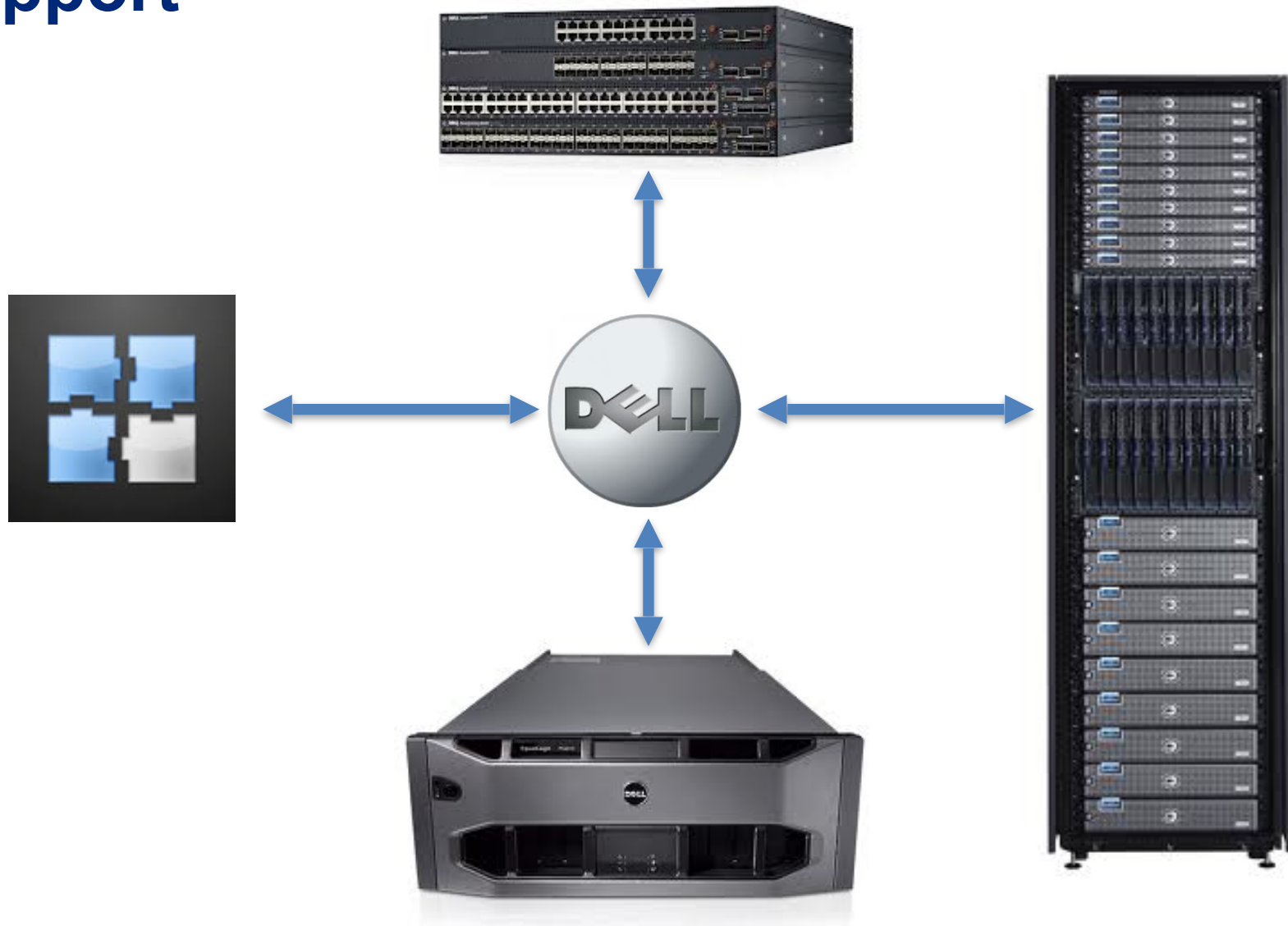- vWorkspace takes full advantage of Emory's Enterprise Licensing

- Licensing information available for educational applications such as SPSS, MatLab, and more

- Client licensed per concurrent user

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Use Cases

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Support

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Virtual Desk Infrastructure

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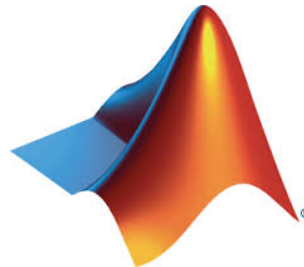
Kim Braxton

Manager, Faculty Services, UTS

Blackboard CSI Project

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Blackboard CSI Project

- Blackboard Learn: SIS integration, Course Combine/Merge (XCP), and Grade Center integration

- Course Life Cycle

- Shibboleth single sign-on

- Blackboard Collaborate and Social Tools

- Processes for requesting, approving, prioritizing, implementing and retiring Blackboard Building Blocks and Add-ons

- Instructional Tech/Designer Community of Practice

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Blackboard CSI Project

Derek Spransy

Information Security Specialist, Enterprise Security

Security Update

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Bitlocker Project

- A project is underway to evaluate replacing PGP with Bitlocker and MBAM

- The MBAM PoC environment has been built and testing is underway by the project team

- Representatives of DeskNet will be asked to participate in testing as well

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Windows XP (and Office 2003) Retirement

- End of extended support is April 8th, 2014
- This means **no new security patches** will be provided for XP or Office 2003 after next April
- Significant security enhancements have been made in Windows 7 and Windows 8
- Please make every effort to retire or upgrade systems running Windows XP before April

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Security Update

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Thank you for coming!

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