IT Briefing Agenda

- Update Smorgasbord
- Network Update
- Security Update

- Jay Flanagan
- Mike Politinsky
- Derek Spransy
Jay Flanagan
Manager, Messaging Team, Infrastructure

Update Smorgasbord
LDS

- LDS now in production (As of March 9)
- We are ready to work with you to move your application
- Contact LDS-Migration@emory.edu
- 1 group has already moved with another 4 in process
- Complete all moves by Sept. 1, 2015
PW Expiration / Reset

• Security Event
• Continued Compromised Accounts
• Blacklisting across the internet
• Required expiration coming this fall
• Ongoing password reset every 365 days
• PCI users every 90 days
• No exceptions
• More information and communication coming soon
Listserv

- Best tool for communicating not only with Emory users, but with users outside of Emory
- Users can manage their own lists
- Easy to request new lists
  - Character limits in each field of the template for requesting new list
- Ongoing training for users coming soon
365 New User Requests

• Still need to request new users be moved to 365
• This should change sometime in the fall timeframe
• Once EHC and Woodruff Health Sciences groups are moved and NetIQ in place
• Any resources that need to be moved with users – Very important!
• Done twice a week on Monday and Friday
• Indicate in ticket if this is a VIP that needs to move sooner than regular schedule
EOP Whitelisting

• Individual and Global Whitelisting
• Global should be very strategic and not for small number of users
• Individual should be used for all personal whitelisting and for small groups
• If an issue occurs we will need the following 5 items:
  – To address
  – From address
  – Date
  – Time
    • Can have approximation on time, but need something to concretely trace on
  – Subject
A Little Irish Fun

- [http://www.jibjab.com/view/NAeKq7yvQ3OEm7YIRHR-QQ](http://www.jibjab.com/view/NAeKq7yvQ3OEm7YIRHR-QQ)
Questions?
Edge Refresh FY2015

- Refresh wrapping up
  - Grady Hospital
  - Wesley Woods
  - Oxford Campus: Seney Hall, Williams Gym and IT Building

- Spring Edge Refresh
  - Candler Library
  - Orr Building @ EUHM
  - Woodruff Memorial Library
  - Cannon Chapel
  - Tufts House
  - Cox Data Center (aka switch room)

- Implementation of new building master standard at Emory University Hospital and Emory University Hospital Midtown
CORE Update: Distribution Build

• On March 26 the installation of distribution layer SHIMs will be complete
• The first of the migrations to the new core distribution build was March 18 with the Wesley Woods campus
• This migration will allow for the decommissioning of the North Campus routers installed in 2007
• These building VLAN migrations will continue twice weekly through November 2015
Voice Updates

• The installation of a second Avaya Session Border Controller (SBC) in high availability to add redundancy

• Avaya Aura Conferencing build-out to replace Meet-Me Conference Bridges allowing for expanded conference bridge sizes, presence and video support

• Avaya one-X Mobile pilot status offers mobility and business continuity of the LITS provided Emory desk telephones to a smartphone application
Emory Wide Area Network Replacement

- Emory is in the processing of updating our AT&T service from AT&T MetroE to AT&T Switched Ethernet (ASE)
- What location are affected: All WAN locations not on Dense Wavelength Division Multiplexing (DWDM) or T1 connectivity or non-standard will be updated
- Project has begun and will conclude in May 2015
Questions
PGP Decommission

• The existing PGP full disk encryption service is being retired on September 1
• All PGP encrypted systems must be transitioned to MBAM or FileVault (with our management tool) by that date
• A lot of progress has been made but September is coming quickly!
MBAM Adoption Rate
MIR Agent Upgrade

• Upgrading from version 10.6.18 to 11.3.18
• New agent version fixes bugs and expands OS (Windows) support
• On Wednesday March 25th we will enable MIR’s auto-update feature
• Clients will automatically and silently update. No user interaction or reboots are required
• Prior to the upgrade we will disable the “LITS-MIR Agent” GPO that some use to deploy new agents
• The GPO will be re-enabled once most clients have been updated
Enterprise Password Expiration

- Yearly password expirations will begin in the coming months
- You will soon see awareness messages with more detail
- Users will receive notices 28 days, 14 days, and 7-1 days prior to their password expiring
Questions
Thank you for coming!